

These terms shall constitute the entire agreement between Go limits travel and event management pvt. Limited and the Client relating to the subject matter herein, and shall constitute a binding agreement. There is no verbal or written; representation, warranty, prior agreement, or description of services, other than as expressed herein.

The contract and booking is made with, and services will be provided by, Go limits travel and event management pvt. Limited. By booking a trip, you agree to be bound by these Terms and Conditions that govern the relationship, the cancellation policy and limitations of liability. These Terms and Conditions affect your rights and designate the governing law and forum for the resolution of any and all disputes.

DEFINITIONS

The client means the person/s in whose name and/or whose behalf the Booking is made and/or whose name appears on the Booking Form, Invoices and Service Voucher and includes every person availing the services of Go limits travel and event management pvt. Limited.

An adult is a person above the age of 18.

You represent that you are of age prescribed by law to be eligible to enter into contract, and use this to create binding reciprocal legal obligations, and are capable, ready and willing to discharge any liability you may incur as a result of the use of this site.

The following terminology applies to these Terms and Conditions, privacy statement and Disclaimer Notice and any or all Agreements: "Client", "You" and "Your" refers to you, the person accessing their website and accepting the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our company. "Party", "Parties", or "Us", refers to both the Client and ourselves, or either the Client or ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner, whether by formal meetings of a fixed duration, or any other means, for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services/products, in accordance with and subject to, prevailing law of. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

The term "Content" means any information, text, graphics, or other materials uploaded by the users of the Website, including you, and which appears on the Website for other users to access. However, please note that any of the Content on the Website may be out of date at any given time and we are under no obligation to update it.

We do not guarantee that the Website, or any Content on it, will be free from errors or omissions.

ACCESSING THE WEBSITE

We do not guarantee that your use of the Website, or any Content on it, will always be available or be uninterrupted. Access to the Website is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of the Website without notice. We will not be liable to you if for any reason the Website is unavailable at any time or for any period.

Our [Privacy Policy](#), which sets out the terms on which we process any personal data we collect from you, or that you provide to us. By using the Website, you consent to such processing and you warrant that all data provided by you is accurate.

Our [Acceptable Use Policy](#), which sets out the permitted uses and prohibited uses of the Website. When using the Website, you must comply with this Acceptable Use Policy.

Our [Cookie Policy](#), which sets out information about the cookies on the Website.

Our [Advertising Policy](#), which sets out information about advertising through our Website.

REGISTRATION OBLIGATIONS AND RESPONSIBILITIES

In consideration of your use of the services provided by Go limits travel and event management pvt. Limited, you agree to:

provide true, accurate, current and complete information about yourself as promoted by the services registration form/data and

maintain and promptly update the registration data to keep it true, accurate, current and complete. If you provide any information that is untrue, inaccurate or incomplete, Go limits travel and event management pvt. Limited, has reasonable grounds to suspect that such information is untrue, inaccurate or incomplete, Go limits travel and event management pvt. Limited, has the right to suspend or terminate your account and refuse any all current or future use of the service (or any portion thereof) without any prior intimation to you.

YOUR ACCOUNT AND PASSWORD

If you choose to register with us, an account will be created for your use (“Account”) on the Website and you will be provided with required Account Information to enable your access to the Account. The term “Account Information” refers to a user identification code, password or any other piece of information which may be provided to you as part of our security procedures. If you access the Website after logging into any third party website like Facebook, twitter or Gmail, the login information of such third party account, as the case may be, shall be considered as the Account Information. You must always treat Account Information as confidential and must not disclose it to any third party. Any access to the Website through your Account shall be considered an access by you or on your behalf and you shall be solely responsible for any activity carried out in, by or through your Account either on the Website or any other Website accessed by you through the Website.

By using the Account Access service in our website, the User authorizes us and its agents to access third party sites, including that of Banks and other payment gateways, designated by them or on their behalf for retrieving requested information. While registering, the User will choose a password and is responsible for maintaining the confidentiality of the password and the account.

The User is fully responsible for all activities that occur while using their password or account. It is the duty of the User to notify us immediately in writing of any unauthorized use of their password or account or any other breach of security. We will not be liable for any loss that may be incurred by the User as a result of unauthorized use of his password or account, either with or without his knowledge. The User shall not use anyone else's password at any time.

Go limits travel and event management pvt. Limited may send booking confirmation, itinerary information, cancellation, payment confirmation, refund status, schedule change or any such other information relevant for the transaction, via SMS or by voice call on the contact number given by the User at the time of booking; Go limits travel and event management pvt. Limited may also contact the User by voice call, SMS or email in case the User couldn't or hasn't concluded the booking, for any reason what so ever, to know the preference of the User for concluding the booking and also to help the User for the same. The User hereby unconditionally consents that such communications via SMS and/ or voice call by Go limits travel and event management pvt. Limited is (a) upon the request and authorization of the User, (b) "transactional" and not an "unsolicited commercial communication" as per the guidelines of Telecom Regulation Authority of India (TRAI) and (c) in compliance with the relevant guidelines of TRAI or such other authority in India and abroad. The User will indemnify Go limits travel and event management pvt. Limited against all types of losses and damages incurred by Go limits travel and event management pvt. Limited due to any action taken by TRAI, Access Providers (as per TRAI regulations) or any other authority due to any erroneous complaint raised by the User on Go limits travel and event management pvt. Limited with respect to the intimations mentioned above or due to a wrong number or email id being provided by the User for any reason whatsoever.

You represent and warrant that if you are an individual, (i) you are over sixteen years of age and (ii) you are of age as required to enter into a binding contract as is prescribed under the laws of the country in which you reside, or (iii) that if you are registering on behalf of an entity, that you are authorized to enter into, and bind the entity to, these Terms and register for the Services, in accordance with the laws of the country in which you reside. Any person under the age of eighteen (18) years accessing the Website should do so only under parental guidance. If we change the eligibility criteria to be registered with the Website and you no longer comply with the new eligibility criteria, as determined by us in our sole discretion, you accept that we may close your Account without any liability for us. You are solely responsible for ensuring that these Terms are in compliance with all laws, rules and regulations applicable to you and the right to access the Services is revoked where these Terms or use of the Services is prohibited and, in such circumstances, you agree not to use or access the Website or Services in any way.

We have the right to disable your use of the Account Information or any part of it, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these Terms.

If you know or suspect that anyone other than you knows or has unauthorized access to your Account Information or any part of it, you must promptly notify us by sending us an e-mail at golimitsindia@gmail.com. We are not liable for any losses or other consequences of unauthorised use of your account.

When you visit this Website or send e-mails to us, you are communicating with us electronically. You consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on this Website. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing. You agree that in case there are any changes in any information provided by you to us, including your e-mail address and other contact details, you will be solely responsible to update them regularly. If we send any communication by e-mail, it shall be sent to your e-mail address available on the records created by you on the Website and it shall be deemed to have been received by you once it is reflected as sent in the outbox of our e-mail id. You may cancel your account at any time by sending us an email at golimitstravel@gmail.com

PARTICIPATION AND BOOKINGS

A booking is accepted and becomes definite only from the date when Go limits travel and event management pvt. Limited sends a confirmation invoice or email. It is at this point that a contract between Go limits travel and event management pvt. Limited and the Client comes into existence. Before your booking is confirmed and a contract comes into force, Go limits travel and event management pvt. Limited reserves the right to increase or decrease brochure/online prices. Go limits travel and event management pvt. Limited or their agents reserve the right to decline any booking at their discretion. The person or persons named on the booking are hereafter referred to as the "Client".

You are requested to check-in with Go limits travel and event management pvt. Limited or other service providers thirty (30) minutes prior to the specified trip / tour departure time. The tour operator will not be liable for any service that leaves or arrives later than its specified time, even if as a result you miss a connecting service. The tour operator will use its best efforts to ensure that departure and arrival times are met. Travel Documents (including tickets indicating payment made) must be produced at the tour operators request.

You are responsible for looking after your personal belongings whilst travelling. The tour operator shall not be held responsible for any personal belongings left behind on any trip irrespective of the circumstances. If you lose your Pass(es) / Ticket(es), or if it is stolen, you must inform the tour operator immediately. You will not be permitted to travel without a valid Pass(es) / Ticket(es). The Client will need to bear the cost for repurchase of the said ticket.

You must report any physical disability requiring special attention to Go limits travel and event management pvt. Limited at the time the reservation is made. Go limits travel and event management pvt. Limited will make reasonable attempts to accommodate the special needs of disabled travellers, but is not responsible in the event it is unable to do so nor is it responsible for any denial of services by carriers, hotels, restaurants, or other independent suppliers. You agree to maintain all applicable smoking regulations in public places either in India or overseas during a trip.

You agree to comply with the authority and decisions of the appointed trip / tour manager or representative and abide by the laws of the country in which you are travelling. There may be times when the trip / tour manager or representative has to make a decision in your best interests or the best interests of the group. For the benefit of all participants Go limits travel and event management pvt. Limited reserves the right to discontinue the participation of any traveller whose conduct is deemed incompatible with the interests of the other participants. In such events, you will be responsible for your own repatriation and related costs and have no claims against us or other service providers thirty (30) minutes prior to the specified trip / tour departure time. The tour operator will not be liable for any service that leaves or arrives later than its specified time, even if as a result you miss a connecting service. The tour operator will use its best efforts to ensure that departure and arrival times are met. Travel Documents (including tickets indicating payment made) must be produced at the tour operators request.

The Client is required to carry a valid government approved photo ID Indian National- Pan Card, Adhaar Card, Voters ID card, Driving Licence Foreign National- Passport and Visa and produce it at the time of check in. We may even ask to send the documentation via email to conduct smooth checkins in the hotel and for pre arrangements of travel.

You are responsible for looking after your personal belongings whilst travelling. The tour operator shall not be held responsible for any personal belongings left behind on any trip irrespective of the circumstances. If you lose your Pass(es) / Ticket(es), or if it is stolen, you must inform the tour operator immediately. You will not be permitted to travel without a valid Pass(es) / Ticket(es).The Client will need to bear the cost for repurchase of the said ticket.

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You agree to comply with the authority and decisions of the appointed trip / tour manager or representative and abide by the laws of the country in which you are travelling. There may be times when the trip / tour manager or representative has to make a decision in your best interests or the best interests of the group. For the benefit of all participants Go limits travel and event management pvt. Limited reserves the right to discontinue the participation of any traveller whose conduct is deemed incompatible with the interests of the other participants. In such events, you will be responsible for your own repatriation and related costs and have no claims against us.

Go limits travel and event management pvt. Limited reserves the right to decline to book any person/s for any trip or holiday or to cancel their booking without assigning any reason.

No person including the Employee/s or representatives of Go limits travel and event management pvt. Limited or yourself have the authority to alter, amend, or waive any stipulation, representation, term or condition set forth in this document. Assurance if any, which is contrary to the terms and conditions given shall not bind Go limits travel and event management pvt. Limited

We are not responsible for any incidental expenses or consequential losses that the Client may have incurred as a result of the booking such as visas, vaccinations, non-refundable flights or rail, non refundable car parking or other fees, loss of earnings, or loss of enjoyment, etc.

There will be no discounts or money refunded for missed or unused services, this includes voluntary or involuntary termination/departure from tour, i.e. sickness, death of a family member etc, late arrival on the tour, or premature departure either voluntarily or involuntarily.

A deposit of 20% of the trip amount is to be paid upon booking. This amount is a NON-REFUNDABLE interest free amount.

The remaining amount is to be paid within two weeks of booking or 45 days before the travel date, whichever is earlier.

Tickets and bookings will be forwarded upon full payment.

The prices quoted in this website have been calculated at the rate prevailing at the time of printing of this website. Go limits travel and event management pvt. Limited.

reserves the right to amend the prices published in this website and to charge accordingly in case of landing taxes or embarkation or disembarkation fees at ports, railway and bus stations and airport charges, currency fluctuations, changes in the various gross rates of exchange, and/or fuel costs, special/high season charge levied by the suppliers, hike in the tax, hike of airline/rail charges before the date of departure. All such increases in price must be paid to Go limits travel and event management pvt. Limited in full before the departure of the trip/holiday.

If the client has any special requirements they must be identified at time of booking. When you book a holiday for other people, you accept these terms and conditions for yourself and for the people for whom you book. It is your responsibility to inform the other clients and make sure they have read, understood, and agree to these terms.

Go limits travel and event management pvt. Limited reserves the right (at its sole discretion) to alter, change, curtail or cancel an itinerary, a trip, or a holiday. The Client understands and acknowledges the nature of this type of travel requires considerable flexibility and should allow for reasonable alterations by Go limits travel and event management pvt. limited. It is understood that the route, schedules, itineraries, amenities and mode of transport may be subject to alteration without prior notice due to local circumstances or events, which may include sickness or mechanical breakdown, flight cancellations, strikes, events emanating from political disputes, entry or border difficulties, extreme weather and other unpredictable or unforeseeable circumstances or any other reason whatsoever.

Go limits travel and event management pvt. Limited shall not be liable in any way to the Client for death, bodily injury, illness, damage, delay or other loss or detriment to person or property, or financial costs both direct and indirect incurred

If as a consequence of "**Force Majeure**" Acts of God, natural disasters, adverse weather conditions, fire or other destruction of any vessel, war or war like operations, mechanical breakdowns, terrorist activities or threat thereof, civil commotions, labor difficulties, interference by authorities, political disturbance, howsoever and where so ever any of the same may arise or be

caused, riot, insurrection and government restraint, fire, extreme weather destruction or damage to holiday accommodation, craft or vehicle to be used in connection with a holiday, riots, acts of civil war, civil commotion, exercise of legislative, municipal, military or other authority, strikes, industrial action, requisition of equipment, mechanical breakdown, shortage of fuel, insolvency or default of any carrier or service connected with a holiday or any other cause whatsoever beyond the reasonable control of Go limits travel and event management pvt. Limited the consequences of which could not have been avoided even if all due care had been exercised; or an event which Go limits travel and event management pvt. Limited or the supplier of services, even with all due care, could not foresee. Go limits travel and event management pvt. Limited is obliged to curtail, alter, extend or cancel a holiday, the Client shall not be at liberty to maintain a claim for compensation or otherwise for any loss arising as a consequence of the said curtailment, alteration, extension or cancellation of the holiday.

The Client acknowledges he or she will be visiting places where the political, cultural and geographical attributes present certain risks, dangers and physical challenges greater than those present in his or her daily lives. By booking travel with Go limits travel and event management pvt. Limited, the Client acknowledges she or he has considered the potential risks, dangers and challenges, and expressly assumes the risks attendant to such travel conditions. The Client is solely responsible for acquainting themselves with customs, weather conditions, physical challenges and laws in effect at each stop along the itinerary, and are encouraged to locate or make contact prior to embarkation with his/her local embassy or consulate in each destination.

Any changes made to alter the itinerary as a result will be made with full authority of the Go limits travel and event management pvt. Limited and any direct or indirect cost incurred as a result will be the responsibility of the Client. Where Go limits travel and event management pvt. Limited has to make a major change to the Client holiday before departure in these circumstances Go limits travel and event management pvt. Limited will notify the Client as quickly as possible so that the Client can take the decision: • whether to withdraw from the contract without penalty; or • to accept the change and proceed with the travel.

Go limits travel and event management pvt. Limited has a specified minimum number of bookings required for a programme of holidays and Go limits travel and event management pvt. Limited's obligation to provide that programme shall be contingent upon Go limits travel and event management pvt. Limited receiving and maintaining that minimum number of bookings. In the event that Go limits travel and event management pvt. Limited does not receive the minimum number of bookings or having received such minimum number has that number reduced by reason of cancellations or transfers by Clients or otherwise, Go limits travel and event management pvt. Limited shall be entitled to cancel or curtail the relevant programme at any time up to 4 weeks prior to the departure date and the Client shall not be entitled to make a claim for loss arising as a consequence of cancellation or curtailment in these circumstances. Go limits travel and event management pvt. Limited shall notify the Client within seven (7) days of any cancellation or curtailment necessitated by the foregoing circumstances.

In the event that Go limits travel and event management pvt. Limited cancels a particular trip, we shall refund the amount of the cost of the said trip to you after deducting the expenses incurred by

us on bookings and other overheads as applicable. Go limits travel and event management pvt. Limited shall not be liable to pay any compensation, interest or damages to you.

In the event of Go limits travel and event management pvt. Limited exercising its rights to amend or alter any trip or holiday advertised in their website after such trip or holiday has been booked but prior to departure, the Client shall have the option to continue with the trip or holiday as amended or altered or to accept any alternative trip or holiday, which we may offer. In either of these above cases Go limits travel and event management pvt. Limited shall not be liable to the Client for any damage, additional expenses, consequential loss suffered by him or to pay any amount as refund.

During local or national holidays or special events, on Sundays, and religious occasions, certain facilities such as museums, churches, restaurants, sightseeing tours, and shopping may be limited or not available. Alternatives will be offered whenever possible.

MEDICAL CONDITIONS AND SPECIAL REQUIREMENTS

All Clients are obligated to review and acknowledge the Medical condition, as it relates to their trip. Client must note that the nature of trips conducted by Go limits travel and event management pvt. Limited may be highly adventurous due to unforeseen climatic conditions and terrain. Any questions in relation to the Client's physical or mental suitability for a trip must be reviewed by their personal medical practitioner for approval. Go limits travel and event management pvt. Limited cannot offer any advice of a medical nature. Those Clients with pre-existing medical conditions are strictly advised to not make reservations in Go limits travel and event management pvt. Limited, and if all they do, it is at clients own risk.

If required the Client must complete the medical form honestly, accurately and disclose all medical history and information, if required. Go limits travel and event management pvt. Limited will review the information submitted, and keep the information confidential.

We reserve the right to challenge any information submitted, ask for further information or clarity on certain points. In the event there is a dispute between Howdy Go limits travel and event management pvt. Limited and the Client in regard to the Client's physical or mental suitability for a trip, the matter will be referred to a medical professional at the Client's expense. Go limits travel and event management pvt. Limited reserves the right to deny any Client on reasonable medical grounds.

The Client must notify us in writing during the process of booking of any medical conditions, pregnancy, disability or any other mental and/or physical condition which may affect fitness to travel and/or any medical condition. Failure to notify Go limits travel and event management pvt. Limited may result in the Client being refused to travel. Failure to notify Go limits travel and event management pvt. Limited of any such condition that results in cancellation will have full cancellation fees to the Client. Some trips may be unsuitable for Clients due to age, mobility, disability, pregnancy or physical or mental conditions. It is the Client responsibility to check prior to booking. Go limits travel and event management pvt. Limited may refuse to take pregnant women on trips over 20 weeks or Clients with certain conditions if a written health certificate from the gynaecologist stating that the client is fit to travel inspite of the pregnancy is provided prior to the trip. Go limits travel and event management pvt. Limited is not required to provide any special facilities unless it has agreed to do so in writing. Go limits travel and event management pvt. Limited will do its best to meet

Clients special requests including dietary, but such requests do not form part of the Contract and therefore we are not liable for not providing these requests. Medical facilities vary from district and states and Go limits travel and event management pvt. Limited makes no representations and gives no warranties in relation to the standard of such treatment.

Children policy varies with the nature of trip Go limits travel and event management pvt. Limited is organising. Trips conducted by Go limits travel and event management pvt. Limited is usually of adventure in nature. For reasons of safety, it is not suitable for children below 10 years to travel. Therefore, we do not encourage children reservations for families travelling with children below 10 years. If the adult accompanying a child is not the child parent, a "Parental Consent Guardianship Form" (or other documents provided as requested by Go limits travel and event management pvt. Limited must be signed by the parent or legal guardian and received by Howdy Highlands Adventures LLP 15 days before reservation is confirmed. Notifying and asking for the form is the responsibility of the Client.

At all times the decision of Go limits travel and event management pvt. Limited or representative will be final on all matters likely to endanger the safety and well being of the tour. By booking with Go limits travel and event management pvt. Limited, the Client agrees to abide by the authority of the tour leader/captain or Go limits travel and event management pvt. Limited representative. The Client must at all times strictly comply with the laws, customs and drug regulations of the country. If the Client is affected by any condition, medical or otherwise, that might affect other people enjoyment of the tour, the Client must advise Go limits travel and event management pvt. Limited at the time of booking. Should the Client fail to comply with the above or commit any illegal act when on the tour or, if in the opinion of the tour leader, the Client behaviour is causing or is likely to cause danger, distress or annoyance to others, Go limits travel and event management pvt. Limited may terminate that Client's travel arrangements without any liability on Go limits travel and event management pvt. Limited part and the Client will not be entitled to any refund for unused or missed services or costs incurred resulting from the termination of the travel arrangements.

ACCEPTANCE OF RISK

The Client acknowledges that the nature of the tour is adventurous and may involve significant amount of personal risk. The Client hereby assumes all such risk and does hereby release Go limits travel and event management pvt. Limited from all claims and causes of action arising from any damages or injuries or death resulting from these inherent risks. Prior to tour commencement, the Client may be asked to sign a participation form, with the following wording:

"I understand travelling/stay with Go limits travel and event management pvt. Limited may involve risks above and beyond those encountered on a more conventional holiday, and that I am undertaking an adventure trip with inherent dangers. I understand I am travelling to geographical areas where, amongst other things, the standard of accommodation, transport, safety, hygiene, cleanliness, medical facilities, telecommunications and infrastructure development may not be of the standard that I am used to at home or would find on conventional holiday. I have read and understood Go limits travel and event management pvt. Limited terms and condition for this trip. I am not having any pre-existing medical condition and I am physically fit. I accept these risks, obligations and responsibility for any risks involved, and shall not hold Go limits travel and event

management pvt. Limited liable for any kind of outcome including death.

I understand during my trip there may be opportunities to undertake activities, which do not form part of the itinerary. I understand Go limits travel and event management pvt. Limited makes no representations about the safety or quality of the activity, or the standard of the independent operator running it. I also understand Go limits travel and event management pvt. Limited is in no way responsible for my safety, should I elect to enter into such optional activities. With full knowledge of the above, I may still elect to partake in the activity, and if I do so, I assume full responsibility for any risks involved, and shall not hold Go limits travel and event management pvt. Limited liable for any outcome including death.

Go limits travel and event management pvt. Limited not is liable for independent contractors. The hill station carries onboard service providers who operate as independent contractors. Their services and products are charged as extras. Go limits travel and event management pvt. Limited is not responsible for their performance or products. These contractors may include doctor, medical personnel, hairdresser, manicurist, masseuse, photographer, entertainer, fitness instructors, spa personnel, beauticians, internet/I.T. personnel or other instructional concessionaires, art or other auctioneers, shopkeepers, taxi operators and any third party providing services. These contractors work directly for the Client when performing their services. Go limits travel and event management pvt. Limited is not responsible for any such person acts or omissions in providing goods or services to the Client.

Neither Go limits travel and event management pvt. Limited nor the Carrier owns or controls any such independent contractors, makes no representation of any kind as to their performance and does not undertake to supervise their activities. Any Guest using such services or activities shall be deemed to agree and consent that any liability for any death, personal injury, illness, emotional distress, mental suffering or psychological injury to the guest or loss of or damage to property shall be the sole responsibility of the provider of such service or activity. Neither Go limits travel and event management pvt. Limited nor the Carrier shall be or become liable or responsible in any way for any act or omission of any such provider pertaining to, or arising from or in connection with such services or activities.

CANCELLATIONS AND REFUNDS

Cancellation for Non-Payment: If the payment is not paid for by the due date, Go limits travel and event management pvt. Limited reserves the right to cancel the booking and cancellation fees shall apply as below.

Cancellation by the Client: Any cancellation of the holiday must be notified by the Client in writing to Go limits travel and event management pvt. Limited. If the Client cancels the holiday, the following cancellation charges are payable:

Period of Notice and Cancellation Fee:

The rest of the trip fee will be refunded according to the following payment scheme.

45 days – 31 days before departure: 80% of trip fee will be refunded

31 days – 15 days: 50% of fee will be refunded

15 days – 0 days : No money will be refunded

*Cancellation in case of Visa Rejection: Flight refund will be directly provided to the traveller as per the airlines policy of cancellation. The same needs to be communicate directly by the traveller to the airlines. Refund for accommodation and transport cannot be provided. 10%-20 % (Total trip cost – Air flight charges) of the residual amount will be only refunded as they are adhoc expenses.

Go limits travel and event management pvt. Limited reserves the right to determine the amount of refund value in case of cancellation and amendments. The refund will be made in the name of the client. In case you have booked through a travel agent or a franchisee we will make the refund in the passenger's name. It will take at least forty five (45) days to process refunds for all services. There will be no refund for unutilized services unless specified otherwise in writing.

DISCLAIMER OF LIABILITY

Go limits travel and event management pvt. Limited shall not be liable for any damage caused to the Client by the failure to perform the contract or the improper performance of the contract where the failure or the improper performance is due neither to any fault of Go limits travel and event management pvt. Limited or retailer acting on our behalf nor to that of another supplier of services because of the following reasons:

the failures which occur in the performance of the contract are attributable to the Client

such failures are attributable to a third party unconnected with the provision of the services contracted for and are unforeseeable or unavoidable or

such failures are due to:

Force Majeure; or

an event which Go limits travel and event management pvt. Limited, the Retailer acting on his behalf or the supplier of services, even with all due care, could not foresee or forestall.

Under no circumstances shall 'Go limits travel and event management pvt. Limited', be liable for direct, indirect, incidental, special, consequential or exemplary damages , resulting from any aspect of your use of the service, whether the damages arise from use or misuse of the service, from inability to use the service, or the interruption, suspension, modification, alteration, or termination of the service. Such limitation shall also apply with respect to damages incurred by reason of other

services received through or advertised in connection with our site or our, service or any links on our site, as well as by reason of any information or advice received through or advertised in connection with Go limits travel and event management pvt. Limited, site or the service. These limitations shall apply to the fullest extent permitted by law.

You acknowledge that the disclaimers and exclusions of liability set forth above represent a fair and reasonable allocation of the risks and benefits of the agreement between you and us, and shall be enforceable to the fullest extent permitted by applicable law.

To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to the Website or any Content on it, whether express or implied.

We will not be liable to any user for any direct, indirect or consequential loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

use of, or inability to use, the Website; or

use of or reliance on any Content displayed on the Website.

If you are a business user, please note that in particular, we will not be liable for:

loss of profits, sales, business, business opportunity or revenue;

business interruption;

loss of anticipated savings;

loss of business opportunity, goodwill or reputation; or

Please note that we only provide the Website for domestic and private use. You agree not to use the Website for any commercial or business purposes without obtaining a legally valid license to do so in accordance with these Terms.

INTELLECTUAL PROPERTY RIGHTS

The Content on the Website is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain specialist advice before taking, or refraining from, any action on the basis of the content on the Website.

We assume no responsibility for the content of websites linked on the Website. Such links should not be interpreted as endorsement by us of those linked websites. We will not be liable for any loss or damage that may arise from your use of them.

Although we make reasonable efforts to update the information on the Website, we make no representations, warranties or guarantees, whether express or implied, that the Content on the Website is accurate, complete or up-to-date.

We are the owner of the Website. However, the ownership of Content is with the creator of that specific Content. The Company does not have any ownership rights on the Content available on the Website.

We are the licensee of all copyrights, trademarks, service marks or any other intellectual property in the Content published on the Website. All such rights are reserved.

VIRUSES

You will be responsible for introduction of any viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to the Website, the server on which the Website is stored or any server, computer or database connected to the Website. You must not attack the Website via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Information Technology Act, 2000. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use the Website will cease immediately.

We will not be liable for any loss or damage caused by a virus, denial-of-service attack, distributed denial-of-service attack, or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of the Website or your downloading of any Content on it, or on any website linked to it.

You should use your own virus protection software. We cannot and do not guarantee or warrant that files available for downloading from the Website will be free of infection by viruses, worms, Trojan horses or other code that manifest contaminating or destructive properties.

RIGHTS YOU LICENCE

By submitting, posting or displaying Content on or through the Service, you grant us a worldwide, non-exclusive, royalty-free license (with the right to sublicense) to use, copy, reproduce, process, adapt, modify, publish, transmit, display and distribute such Content in any and all media or distribution methods (now known or later developed).

You agree that this license includes the right for us to make your Content available to others for publication, distribution, syndication, or broadcast of such Content on other media and services, subject to these Terms. Such additional uses by us or others may be made with no compensation paid to you with respect to use as mentioned.

We may modify or adapt your Content in order to transmit, display or distribute it over computer networks and in various media and/or make changes to your Content as are necessary to conform and adapt that Content to any requirements or limitations of any networks, devices, services or media.

Any picture or video shared by the customers during or post the trip in the support groups or emails, will be used in the social media platform to engage the audience. However, if you are not comfortable with the same, kindly drop a mail to golimitsindia@gmail.com and your request will immediately be looked into.

Additionally, by uploading Content to the Website, you warrant, represent and agree that you have the right to grant us the licenses described above.

LINKING TO THE WEBSITE

If you choose to authenticate your account through a third party service, like Twitter or Facebook, you are linking that account to your Account.

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. You must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link to the Website in any website that is not owned by you. The Website must not be framed on any other site, nor may you create a link to any part of the Website other than the home page.

We reserve the right to withdraw linking permission without notice. The Website in which you are linking must comply in all respects with the content standards set out in our Acceptable Use Policy.

If you wish to make any use of Content on the Website other than that set out above, please send us an e-mail at golimitsindia@gmail.com

To the maximum extent permitted by applicable law, you shall indemnify and hold harmless the Company, its owners, licensee, affiliates, subsidiaries, group companies (as applicable) and their respective officers, directors, agents, and employees, from any claim or demand, or actions including reasonable attorneys' fees, made by any third party or penalty imposed due to or arising out of your breach of these Terms, or your violation of any law, rules or regulations or the rights (including infringement of intellectual property rights) of a third party.

To the maximum extent permitted by applicable law, you hereby release and waive all claims against the Company, and its subsidiaries, affiliates, officers, agents, licensors, co-branders or other partners, and employees from any and all liability for claims, damages (actual and/or consequential), costs and expenses (including litigation costs and attorneys' fees) of every kind and nature, arising from or in any way related to your use of our Website. You understand that any fact relating to any matter covered by this release may be found to be other than now believed to be true and you accept and assume the risk of such possible differences in fact. In addition, you expressly waive and relinquish any and all rights and benefits which you may have under any other state or federal statute or common law principle of similar effect, to the fullest extent permitted by law.

If we fail to insist that you perform any of your obligations under these Terms, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those

obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.

GO Wallet Terms of Use

In the event you choose to use the money in the wallet provided by Go limits travel and event management pvt. limited ("Wallet") You agree to follow following terms and conditions:

You cannot club any offer, discount coupon including but not limited to early bid discount or any other promotional coupon with the wallet money.

You can redeem the money in the Wallet up to 100% of the total amount charged by us for the Services.

In case of cancellation of any bookings made through the Wallet, the refunds of such booking shall be processed into the Wallet account only.

We reserves the right to deduct any cancellation charges from the Wallet, In the event, if the balance in Wallet isn't adequate for the cancellation charges, then the deficit will be deducted from the respective bank account or credit card from which payment for that transaction was initially made.

The balance in the Wallet cannot be transferred. The balance in the Wallet shall not bear interest.

We reserve the right to withdraw the use of Wallet by You to redeem money in the Wallet for any Services at any point of time.

GOVERNING LAW

We reserve the right to refuse to continue providing you with access to this Website if we discover that you are incompetent to contract by virtue of your age or otherwise under applicable law. This Website is not available to persons whose membership has been suspended or terminated by us for any reason whatsoever. In case, you choose to access this Website from any jurisdiction not governed by the laws of India, you are solely responsible for compliance with local laws of that jurisdiction and all applicable laws.

Please note that these Terms, its subject matter and its formation, are governed by the laws of the Republic of India. The courts of New Delhi will have exclusive jurisdiction to deal with any dispute arising out of or in connection with these Terms or any other terms and conditions made applicable on you by us and you consent to the jurisdiction and venue of such courts and waive any objection as to inconvenient forum. You agree to submit to the personal jurisdiction of an Official Arbitrator in Delhi, for any and all disputes, claims and actions arising against Go limits travel and event management pvt. Limited.

General Terms

Relationship of the Parties: Notwithstanding any provision hereof, for all purposes of the Terms, you and the Company shall be and act independently and not as partner, joint

venturer, agent, employee or employer of the other. You shall not have any authority to assume or create any obligation for or on behalf of the Company, express or implied, and you shall not attempt to bind us to any contract.

Invalidity of Specific Terms: If any provision of the Terms is found by a court of competent jurisdiction to be invalid, other provisions of such the Terms shall remain in full force and effect.

COMPLAINTS, SUGGESTIONS & COMMENTS

Whilst on the trip / tour, if you have any complaints in respect of the tour or the tour operator, you are requested to inform the operator's representative. In case the complaint cannot be resolved whilst on the tour by our tour representative you are requested to submit your complain in writing to Go limits travel and event management private limited, 6/82, Jharera, Delhi cantt. New Delhi, India within twenty eight (28) days from the date of the incident. This will enable Go limits travel and event management pvt. Limited to make a timely investigation. We will not consider complaints received after the twenty eight (28) day period mentioned above. If you have any questions or suggestions please feel free to email us at golimitsindia@gmail.com

In case you do not want to continue using our Services and want to deactivate your account with us, please contact is at golimitsindia@gmail.com

If you do not agree with any provision of these Terms and wish to opt out of such provision, please write to us at golimitsindia@gmail.com ("Opt-out Request"). You agree that you are not entitled to use this Website or the Services unless your Opt-out Request is accepted by us in writing.

THANK YOU FOR VISITING US.